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## Transport

### *Car*

You can park directly outside the cottage on the street, or opposite on the grass verge. The closest petrol station is about half a mile away, Bridge End Garage in Howden Le Wear. From the cottage head past The Red Lion, straight down the hill and the garage is on the right.

### *Rail*

There is a station in Bishop Auckland just under 4 miles away. There are more frequent services to and from the stations at Durham City (11 miles) and Darlington (17 miles).

### *Bus*

There's a bus stop outside the cottage with services to Bishop Auckland, Crook and Darlington.

### *Bicycle*

The cottage is situated less than half a mile from National Route 70 which forms the principal route of the Walney to Wear (W2W) long-distance coast to coast cycle route. This route can also take you to Hamsterley Forest where there are cycle paths suitable for all abilities.

## Cottage Keys

You will have the front door key from the key safe, it has a green fob. In the kitchen, you will find the other keys. The back-door key is on a red fob. The outhouse has two doors, a stable door from the yard (blue fob) and a door to access the back lane.



## Your Safety

The cottage is Victorian, so there are a few things you need to be aware of:

**Mind your head!** The doorway between the living room and kitchen is low and there's a low beam and sloping ceiling in the second bedroom and en suite. Also mind your head going up and down the stairs as there's a beam there too.

**Watch your step!** The kitchen has the original Victorian flagstones, these are uneven, and there are also steps where the flags join onto the matting and into the living room. The back yard also contains uneven paving and gravel.

**Window locks** – the sash windows and back en suite windows are locked; the keys can be found on the windowsill. Please note that these can open completely when unlocked, so please ensure children & pets are supervised if you decide to unlock and open the windows.

**Fire risks** – to keep fire risk to a minimum we have provided an electric fire, and fairy lights so you should not need to burn candles in the cottage. We ask that you do not smoke in the cottage or back yard area. Please note that the oil for the central heating is stored in the back yard, so please do not use barbecues or open fires in the back yard.



## Dogs

Well-behaved dogs are very welcome. If you need dog bowls you will find them in the outhouse. Please don't leave your dog alone in the cottage, or let him/her into the bedrooms, keep the doors firmly shut.

At the back of the cottage across the lane, you will find the public playing field which is ideal for exercising your dog, but please clean up after him or her – some dog poo bags are provided in the hall cupboard.

Our local pub, The Red Lion is dog-friendly and The Dairy Barn café has outside seating, and a small number of indoor tables where you can take your dog. A couple of miles away in Fir Tree, The Duke of York Inn is also dog-friendly.

There are plenty of excellent dog walks locally, just two of our favourites are:

**Paradise at Witton Park** is a nature reserve on the River Wear just over 2 miles away. It can be a bit tricky to find, head to Station Court in Witton Park (DL14 0DY), but before you turn into the street, you should see a small green and yellow sign indicating a turn to the left, go through a short tunnel to access the car park.

**Oakenshaw Reserve** is just over 4 miles away, in the village of Oakenshaw, DL15 0UE, there's a layby next to the bus stop where you can park.



## Cottage Facilities

We aim to provide everything you need for your self-catering break, we've listed the facilities here, but please contact us if you have other specific requests. At the back of this folder we have provided copies of the instructions for the electrical equipment.

### Complimentary Wi-Fi

The network details can be found on the dresser in the living room.

### Heating

The central heating is controlled by a Nest thermostat in the living room, simply turn the outside of the thermostat until it displays the desired temperature, then press to select. The display will indicate how long it will take to reach temperature. The radiators in the bedrooms also have individual thermostat controls.

### Electricity

If the electricity goes off, the fuse unit is in the hall cupboard, in here you will also find a torch. Open the cover of the unit and check that the main switch on the left is in the 'up / on' position. All of the switches except the two marked 'SPARE' should be in that position. If they are all on and there is still no power, it must be the external supply. You can call Northern Powergrid on 0800 66 88 77 to find out how long the outage will last. If you have internet access you can check on [www.northernpowergrid.com/power-cuts](http://www.northernpowergrid.com/power-cuts)

### Kitchen - Diner

*Oven* – If it is not on already, switch on the power at the main switch on the wall to the left of the hob, the clock display on the oven will flash. Press the silver 'Function' button under the display once so it no longer flashes. You can now set the temperature with the knob on the right and select oven functions with the knob on the left.

*Hob* – Switch on the power at the main switch on the wall to the right of the hob, then turn the hob on using the power button on the bottom right of the hob.

*Rubbish and Recycling* - There are two bins in the kitchen, the larger one is for landfill, the smaller one can be used for recycling. The council will take paper (not kitchen roll), card, metal tins, foil, aerosols and plastics. Please keep glass bottles and jars separate, these will also be recycled. (Leave them in the outhouse for glass recycling if you don't want to leave them in the kitchen)

If you need to use the outside bins they are in the back lane. The bin with the black lid is for landfill (non-recyclable waste). The bin with the blue lid is for recyclable materials (except glass, please keep this separate).

## Living Room

In the dresser you'll find a selection of games, DVDs, a record player and records.

The smart TV means you can access BBC i-player, Netflix etc.

### *Controlling the fire*

The electric fire has a remote control and can be used to generate heat or to just have the cosy flame effect. To turn the fire on, make sure the power is on at the wall (socket to the right of the TV unit), and then open the front of the fire. Lift up the black plastic flap to reveal the controls as shown here:



- |                                 |   |  |   |
|---------------------------------|---|--|---|
| Use to change the flame height. | 2. Press to the left once for light, twice for the flame effect. (It will take a few seconds to start). | 1. Press to the right to switch the fire on. | Use if you want to put the heater on and control the temperature. |
|---------------------------------|---|--|---|

If the flame effect stops working, it probably just needs refilling with water. If you want to do this, please see the manufacturer's instructions.

## Master Bedroom & En Suite

A hairdryer is provided in the dressing table. The ironing board can be found next to the wardrobe and the iron is in the wardrobe.

There's a Bluetooth speaker so you can listen to your choice of entertainment from your phone or tablet. Press and hold the On/Off button on the back until you hear the chime to turn it on, it appears as BPS-1 in Bluetooth devices. To charge the speaker, you can use the USB socket in the wall by the bed.

## Second Bedroom & En Suite

A hairdryer is provided in the drawers. There is a small TV and DVD player.



## **Outhouse - Laundry Room & Bike Shed**

Across the back yard you will find the outhouse which contains the laundry room with washing machine and a sink useful for cleaning dirty boots, wellies or small dogs!

There's space to store bikes securely and an outside toilet which is in full working order and handy when you're on your way back from a walk or bike ride.

## **External Space**

There's an outdoor table and chairs available in the outhouse, you can also switch on the outdoor fairy lights from here.

There's an outside tap which you can use for cleaning bikes in the yard.



## Emergencies

In an emergency call 999

### *Local Police:*

Crook Police Station, South Road, Crook, DL 5 8NE, open 10am – 3pm Mon – Fri. Outside these times call 101.

### *Medical care:*

There's a first aid kit in the kitchen, located in the cupboard to the right of the sink.

<i>Accident and emergency</i> Open 24 hours	University Hospital of North Durham North Road, Durham City DH1 5TW  Tel: 0191 333 2333
<i>Walk in / minor injuries</i> Open 8am – 8pm Monday - Friday	Bishop Auckland Hospital Cockton Hill Road, Bishop Auckland DL14 6AD  Tel: 01388 455000
<i>Pharmacy</i> Open 7am – 11pm Mon - Fri 8am – 10pm Sat 10am – 4.30pm Sun	Vaib Pharmacy Crook, 50 Hope St Crook DL15 9HU  Tel: 01388 417460

### *Veterinary Services:*

Prince Bishop Vets, 12 Hope St, Crook DL15 9HS. Telephone: 01388 764877

Open 9am – 7pm Mon – Fri, 9am – 3pm Sat and 10-11am Sun

### *Problems with the cottage:*

If you have problems with the cottage facilities, or wish to register a complaint please call

Marianne on 07808 070107 or Chris on 07562 740315





## Shops & Local Services

*Petrol Station:* The closest petrol station is in Howden le Wear, go past The Red Lion pub, continue down the hill and there is a petrol station on the right with a small shop and café.

*Post Office:* Just under a mile away in Howden le Wear there is a Post Office and small shop, head past The Red Lion pub down the hill and the Post Office is next to the roundabout. There is also a butcher's shop in the village.

*Supermarkets:* Three miles away in Crook there is a small Coop supermarket open 7am to 11pm every day and a larger Lidl and Aldi.

There's a larger selection of supermarkets in Bishop Auckland including M & S Food, Morrisons, Tesco, Asda and Sainsbury's.

## Specialist Shops

### *Cycling*

Inspiral Cycles - 137 Newgate Street, Bishop Auckland, DL14 7EN

Telephone: 01388 606616

Opening hours: Monday 9am - 6pm, Tuesday 9am - 6pm, Wednesday 9am - 5pm, Thursday 10am - 7pm, Friday 9am - 6pm, Saturday 9am - 6pm, Sunday Out Riding!

### *Pets*

Animal Forum - 161 Newgate St, Bishop Auckland DL14 7EN

Telephone: 01388 601768

Opening hours: Monday, Tuesday, Thursday and Friday 9am – 4.30pm, Wednesday 9am – 12pm, Saturday 9am – 1pm, Sunday Closed



## Food and drink

Here are just a few examples which are within walking distance, please check opening times/ booking process as they may vary due to their Covid-19 arrangements.

*The Red Lion pub* is just a minute's walk away and is dog friendly. Call 01388 767071

Opening times:            Friday 6.30pm – late    Saturday 6.30 - late    Sunday 2pm – 6.30pm

Monday & Tuesday – CLOSED    Wednesday 6.30pm – 10.30pm    Thursday 6.30pm – 10.30pm

*The Dairy Barn* ice-cream parlour and tea rooms is a five-minute walk, turn left out of the cottage, walk past the end of the village and you will see the sign across the road on the right. There are tables inside which are dog friendly. Phone 01388 767321.

Opening times are 9.30am – 6pm every day.

*The Joiners Arms, Hunwick* if you fancy a walk, this will take about 20 minutes, but they do serve pub food. It's popular so phone 01388 605131 to book a table.